



## **Certificate of Express Mailing**

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**Technology** Center 2600

Date of Deposit: <u>08/04/2004</u>
Ref: Case Docket No.: <u>P3233D1</u>
First Named Inventor: <u>Dan Kikinis</u>

Serial Number: <u>09/387,616</u> Filing Date: <u>08/31/1999</u>

Title of Case: Method and Apparatus for Providing an Interactive Home Agent with

Access to Call Center Functionality and Resources

I hereby certify that the attached papers are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on the date indicated above and addressed to the Commissioner of Patents and Trademarks, Washington D.C. 20231

- 1. Appeal Brief in triplicate.
- 2. Fee transmittal.
- 3. Duplicate fee transmittal.
- 4. Check for fees in the amount of \$330.00.
- 5. Certificate of express mailing.
- 6. Postcard listing contents.

Mark A. Boys

(Typed or printed name of person mailing paper or fee)

(Signature of person mailing papers or fee)

PTO/SB/17 (10-03)

Approved for use through 07/31/2006. OMB 0651-0032

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE
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Complete if Known

## FEE TRANSMITTAL for FY 2004

Effective 10/01/2003. Patent fees are subject to annual revision.

Applicant claims small entity status. S	See 37 CF	R 1.27
TOTAL AMOUNT OF PAYMENT	(\$)	330.00

SUBMITTED BY

Name (Print/Type)

Signature

NA 08/04/200 Dan Kikinis		
Dan Kikini:	c	
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NA		# 1500
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P3233D1		กก4
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(Complete (if applicable))

831-726-1457

08/04/2004

Telephone

Date

35,074

METHOD OF PAYMENT (check all that apply)	FE	L CALCOLATION (Continued)	UG 1 0
Check Credit card Money Other None	ADDITIONAL FE	ES Techr	ology Ce
Deposit Account:	ge Entity   Small Entit	Y (30111)	
Deposit	ee Fee Fee Fee ode (\$) Code (\$)	Fee Description	Fee Paid
Account 50-0534		Surcharge - late filing fee or oath	
Number Deposit Account  Mark A. Boys	052 50 2052 25	and the second s	
Name The Director is authorized to: (check all that apply)	053 130 1053 130		
Charge fee(s) indicated below Credit any overpayments	312 2,520 1812 2,520		<del>                                     </del>
✓ Charge any additional fee(s) or any underpayment of fee(s)	804 920 <b>*</b> 1804 920	* Requesting publication of SIR prior to Examiner action	
Charge fee(s) indicated below, except for the filing fee to the above-identified deposit account.	805 1,840* 1805 1,840	* Requesting publication of SIR after Examiner action	
FEE CALCULATION	251 110 2251 55	Extension for reply within first month	
1. BASIC FILING FEE	252 420 2252 210	Extension for reply within second month	-
1. BASIC FILING FEE Large Entity Small Entity	253 950 2253 47	5 Extension for reply within third month	<u> </u>
Fee Fee Fee Fee Description Fee Paid	254 1,480 2254 740	Extension for reply within fourth month	
Code (\$) Code (\$) 1001 770 2001 385 Utility filing fee	255 2,010 2255 1,00	5 Extension for reply within fifth month	
1002 340 2002 170 Design filing fee	401 330 2401 16	5 Notice of Appeal	
1003 530 2003 265 Plant filing fee	402 330 2402 16	5 Filing a brief in support of an appeal	330.00
1004 770 2004 385 Reissue filing fee	403 290 2403 14	5 Request for oral hearing	
1005 160 2005 80 Provisional filing fee	451 1,510 1451 1,51	0 Petition to institute a public use proceeding	
SUBTOTAL (1) (\$) 0.00	452 110 2452 5	5 Petition to revive - unavoidable	
	453 1,330 2453 66	5 Petition to revive - unintentional	
2. EXTRA CLAIM FEES FOR UTILITY AND REISSUI	501 1,330 2501 66	55 Utility issue fee (or reissue)	
Extra Claims below Fee Paid	502 480 2502 24	0 Design issue fee	
Total Claims	503 640 2503 32	20 Plant issue fee	
Independent Claims - 3** = X = X	460 130 1460 13	Petitions to the Commissioner	
Multiple Dependent =	807 50 1807	Processing fee under 37 CFR 1.17(q)	
Large Entity   Small Entity	806 180 1806 18	80 Submission of Information Disclosure Stmt	
Fee Fee Fee Fee Fee Description Code (\$)	021 40 8021	Recording each patent assignment per property (times number of properties)	
1202 18 2202 9 Claims in excess of 20	809 770 2809 38	35 Filing a submission after final rejection	
1201 86 2201 43 Independent claims in excess of 3	240 770 2040 0	(37 CFR 1.129(a))	
1203 290 2203 145 Multiple dependent claim, if not paid	810 770 2810 3	For each additional invention to be examined (37 CFR 1.129(b))	
1204 86 2204 43 ** Reissue independent claims over original patent		Request for Continued Examination (RCE)	
1205 18 2205 9 ** Reissue claims in excess of 20 and over original patent		00 Request for expedited examination of a design application	
SUBTOTAL (2) (\$) 0.00	Other fee (specify)	Eoo Boid	200.00
**or number previously paid, if greater; For Reissues, see above	Reduced by Basic Filing	Fee Paid SUBTOTAL (3) (\$)	330.00

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This collection of information is required by 37 CFR 1.17 and 1.27. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Registration No.